

**RECEIVED  
CENTRAL FAX CENTER****FEB 09 2005****Intellectual Property Law Group****Verizon Corporate Services Group Inc**

600 Hidden Ridge Drive  
Irving, Texas 75038  
MailCode HQE03H14  
Phone: 972718-4800  
Fax: 972718-3946  
E mail:  
christian.andersen@verizon.com

To: U.S. Patent and Trademark Office –  
MAIL STOP MISSING PARTS  
Examiner: Unassigned  
Group Art Unit: 2645

From: Christian R. Andersen  
Sr. Paralegal – Intellectual Property

Fax: 703-872-9306

Pages  
with 10  
Cover:

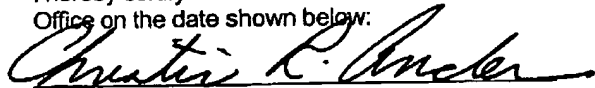
**FORMAL SUBMISSION OF:**

- |   |  |
|---|--|
| 1) Response to Notice to File<br>Missing Parts; | 3) Petition for One Month<br>Extension of Time; and                          |
| 2) Declaration and Power of<br>Attorney;        | 4) Copy of Notice to File Missing<br>Party of Nonprovisional<br>Application. |

Title: METHODS AND SYSTEM FOR CALL MANAGEMENT WITH USER  
INTERVENTION  
Serial No. 10/721,005  
Filing Date: November 24, 2003  
First Named Inventor: Robert A. CHINGON  
Atty. No. 03-1016

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

  
Christian R. Andersen

Date of Transmission: February 9, 2005

**RECEIVED  
CENTRAL FAX CENTER**

FEB 09 2005

**PATENT**  
Customer No. 32-127  
Attorney Docket No. 03-1016**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

|                              |   |                        |
|------------------------------|---|------------------------|
| In re Application of:        | ) |                        |
|                              | ) |                        |
| Robert A. CHINGON et al.     | ) | Group Art Unit: 2645   |
|                              | ) |                        |
| Application No.: 10/721,005  | ) | Examiner: Unknown      |
|                              | ) |                        |
| Filed: November 24, 2003     | ) |                        |
|                              | ) | Confirmation No.: 5645 |
| For: METHODS AND SYSTEMS FOR | ) |                        |
| CALL MANAGEMENT WITH         | ) |                        |
| USER INTERVENTION            | ) |                        |

**Mail Stop Missing Parts**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**RESPONSE TO NOTICE TO FILE  
MISSING PARTS OF APPLICATION**

In response to the communication of August 9, 2004, the period for response having been extended to November 9, 2004, by a request for extension of one month and fee payment filed concurrently herewith, Applicants submit a Declaration/Power of Attorney for filing in this application, along with a copy of the Notice to File Missing Parts. This Response does not include the \$130.00 fee because the Notice to File Missing Parts does not indicate that a fee is due. In addition, a \$130.00 fee was paid on April 23, 2004 in response to the Notice to File Missing Parts mailed February 24, 2004, which was later withdrawn per the Withdrawal of Previously Sent Notice mailed August 9, 2004.


Application No. 10/721,005  
Attorney Docket No. 03-1016

Please associate the enclosed declaration with the application, grant any extensions of time required to enter this response, and charge any additional required fees to our deposit account 07-2347.

Respectfully submitted,

Dated: February 9, 2005

By: \_\_\_\_\_

  
Joel Wall  
Reg. No. 25,648

**RECEIVED**  
**CENTRAL FAX CENTER**

FEB 09 2005



## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
United States Patent and Trademark Office  
Address: COMMISSIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, Virginia 22313-1450  
www.uspto.gov

| APPLICATION NUMBER | FILING OR 371 (c) DATE | FIRST NAMED APPLICANT | ATTORNEY DOCKET NUMBER |
|--------------------|------------------------|-----------------------|------------------------|
| 10/721,005         | 11/24/2003             | Robert A. Chingon     | 03-1016                |

32127

VERIZON CORPORATE SERVICES GROUP INC.  
C/O CHRISTIAN R. ANDERSEN  
600 HIDDEN RIDGE DRIVE  
MAILCODE HQEO3H14  
IRVING, TX 75038

CONFIRMATION NO. 5645

## FORMALITIES LETTER



\*OC000000013484811\*

Date Mailed: 08/09/2004

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted***Items Required To Avoid Abandonment:**

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The signature of the following inventor(s) is missing from the oath or declaration:  
*John H. Wurster*

**Items Required To Avoid Processing Delays:**

The item(s) indicated below are also required and should be submitted with any reply to this notice to avoid further processing delays.

- A new oath or declaration, identifying this application number is required. The oath or declaration does not comply with 37 CFR 1.63 in that it:
- does not identify the residence (e.g., city and either state or foreign country) of each inventor.
- does not identify the citizenship of each inventor.

Replies should be mailed to: Mail Stop Missing Parts  
Commissioner for Patents  
P.O. Box 1450  
Alexandria VA 22313-1450

*A copy of this notice **MUST** be returned with the reply.*

*HC*  
\_\_\_\_\_  
Customer Service Center  
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE